



Resident Assistants (RAs), are full-time students employed to provide advice and guidance to everyone living in halls. RAs live in halls and act as a link between the university and yourself. It is their job to foster a pleasant living environment whilst ensuring your welfare and safety.

An on-duty RA can provide immediate advice or assistance outside of the Accommodation Services opening hours.

Among other things they can:

- provide on-call assistance
- respond to noise complaints
- administer first aid support
- help solve flatmate disputes

They cannot however:

- conduct any maintenance
- provide financial advice
- deliver cleaning services
- provide counselling support

RAs are on-duty both evenings and weekends:

- 6pm-8am on weekdays
- 6pm on Fridays until 8am on Mondays.



Joshua



Akosua



Elizabeth



Aziz

You can contact the on-duty RA for Aragon, Parr & Tudor Courts on:

07837670913

In the unlikely event that the RA number is unavailable and the matter is urgent, please call Security on 020 8331 9101. In emergency situations that are life-threatening please call the emergency services on 999 and then inform the RA and Security staff.