



Resident Assistants (RAs) are full-time students employed to provide advice and guidance to everyone living in halls. RAs live in halls and act as a link between the University and yourself. It is their job to foster a pleasant living environment whilst ensuring your welfare and safety.

An on-duty RA can provide immediate advice or assistance outside of the Accommodation Services opening hours.

Among other things they can:

- respond to noise complaints
- administer first aid support
- help solve flatmate disputes

They cannot however:

- conduct any maintenance
- provide financial advice
- deliver cleaning services

RAs are on-duty both evenings and weekends:

- 6pm-8am on weekdays
- 6pm on Fridays until 8am on Mondays.

You can contact the on-duty RA for MEDWAY
on:

07792 654634

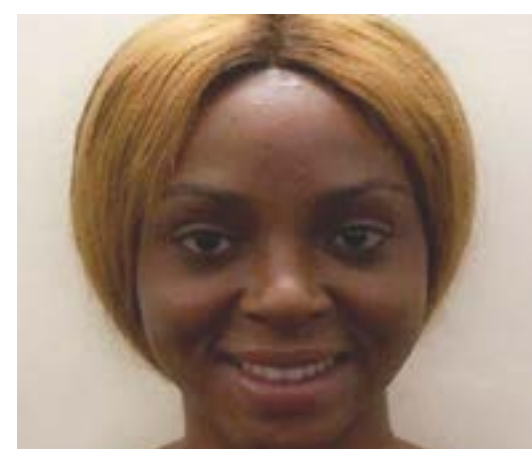
In the unlikely event that the RA number is unavailable and the matter is urgent, please call Security on **01634 883138**. In *emergency* situations that are life-threatening please call the emergency services on **999** and then inform the RA and Security staff.



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ALICE