







PROCEDURE PURPOSE

This procedure will guide you through the process to Adding, Reviewing, Editing a Member of Staff, including assigning skill sets and certifications.

PREREQUISITES

1. Your SOTERweb profile must be a system Admin (External Contractor) or Admin (External Consultant) dependent upon your organisations profile.





Go to <u>https://uog.soterweb.org.uk/</u>







Bunversny of sterweb Estate Facilities Management System	
	() Login
Access-IT	~
SOTERweb : Estate Facilities Management System	
WEB PORTAL	
soterweb	
UNIVERSITY OF	
GREENWICH	
Click Login	







Log in – 1st stage

FredBloggs3 Show another code Enter the Code .. Login Remember me (for 30 days) 📀 Forgot password? 📀

Log In SOTERweb

Enter

- 1. Username typically your email address
- 2. Password
- 3. Validation Code a security feature
- 4. Click remember me (if you wish)
- 5. Press LOGIN

soterweb°





Log in – 2nd stage verification

University of Greenwich <information@soterweb.org.uk></information@soterweb.org.uk>	$rightarrow$ Reply All $ ightarrow$ Forward $ ilde{u}$ \cdots
To Richard Hutchins	Wed 04/05/2022 18:33
Dear FredBloggs3	
You have been sent this Code 6272 by email which will expire at 04/05/2022 19 Greenwich SOTERweb system.	:32:38 to allow you to access to the University of
Regards	
Jniversity of Greenwich	
	had built bin service of Ocean with Oliver to Largin
CTERweb the Computer Aided Facilities Management System (CAFM) operat	led by University of Greenwich Click to Login

Enter

- 1. Digit code sent to your system held email address
- 2. Press Verify Code

Log In SOTERweb
TestProfile1
Password
6272
💽 Verify code
Check your Email and Enter the Code







From the Home Screen

Bunversity of sterweb Estate Facilities Management System

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Contractors & Suppliers roject Access-IT	~
Login Ac	cepted



Step 1 – Click the **CONTRACTORS & SUPPLIERS** tab





Q ULogout

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Organisation

CREENWICH Sterweb Estate Facilities Management System

Contractors & Suppliers	Project Access-IT
Edit	Login Accepted
Company Group	LINIVERSITY
	GREENWICH

Step 2 – Click Edit Button



Organisation

@UNIVERSITY Sterweb Estate Facilities Management System

Contractors & Suppliers : Edit



Consultants

Step 3 – Select My Organisation Tab





Grid view

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Organisations													
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1 SOTERweb001 SOTERweb C	ontractor Management Services Demo Database 03773 695 6239	jonathan.hill@soter.org.uk	No No	Organisation 10		2	J 4	5 💀 🛠 😣	3 🖻				
Page 1 of 1 (1 items)	You will arrive at	the grid view organisatio		showing	you	r		erweb o					



Grid view

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r text to search									
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1 SOTERweb001 SOTERweb Contractor Manage	ement Services Demo Database 03773 695 6239	jonathan.hill@soter.org.uk	No No Organisation	10	2		-	> 🛎 😽 🛠 📑	à 🖻
	Clic	ck the Peo	ple icon						
e 1 of 1 (1 items) 💽 1 🕐									





Associated Individuals

scterweb' Estate Facilities Management System

			SOTE	Rweb Contractor M	anagement Service	s Demo Database	: Contacts	5	ļ	Add Record		Export XLSX	Export PDF	Filter Row	Refresh Data	Exit Screen
Enter text to se	arch															
Contact ID 🕴	Name 💡	Job Title 🕴	Location 9	Mobile No 💡	Email 💡	Profile Ÿ	Induction 💡	Ind Expiry Date	Primary	Ŷ	EM/Out of Ho	urs 💡				
327	Abbie	Assistant Heal	Essex		afletcd@essex.ac.uk	Power User (Internal)	No Induction	15/12/2021						7 🗹 🛠	P 🎽 🥘	
223	ACCESS IT SCREEN	Mobile Engineer	Head Office	07744 695 8499	jonathan.hill@soter.org.uk	ACCESS IT SCREEN	No Induction	02/12/2019	Primary Contact					🍃 🗹 🛠	· 🎾 🖹 @	
5	Administrator Internal	Administrator	Head Office	07744 695 8499	jhill@qtg.co.uk	Administrator (Internal)	No Induction	24/07/2019	Primary Contact					🍃 🗹 🛠	· 🎾 🖹 🥥	
7	Alan Brown	IT	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	01/01/3000						🍃 🗹 🛠	· 🎾 🖹 🥥	
12	Ann Yellow	Administrator	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	12/12/2018						🍃 🗹 🛠	· 🎾 🖹 @	
240	Clare Mason					User (External)	No Induction	29/01/2020						🍃 🗹 🛠	P 🎽 🥘	
239	Diane Purseglove	Services	Nottinghamshire			Power User (Internal Limited)	No Induction	29/01/2020	Primary Contact					🍃 🗹 🛠	· 🎾 🖹 @	
14	George Walsh	Administrator	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	12/12/2018						🍃 🗹 🛠	P 🎾 🧎 🥥	
153	Jamie Bond	Health and Sa	Head Office	07744 695 8499	jonathan.hill@soter.org.uk	Power User (Internal)	No Induction	30/07/2019						🍃 🗹 🛠	· 🎾 🖹 🥝	
331	Lab Technician (Permit Issuer)				richardphutchins@gmail.com	Power User (Internal)	No Induction	23/03/2022						🍃 🗹 🛠	P 🔰 🥘	
152	Mark White	Occupational	Head Office	07744 695 8499	jonathan.hill@soter.org.uk	Power User (Internal)	No Induction	30/07/2019	Primary Contact					🍃 🗹 🛠	P 🎽 🥘	
154	Noel Green	Senior Techni	Head Office	07744 695 8499	jonathan.hill@soter.org.uk	Power User (Internal)	No Induction	30/07/2019						🍃 🗹 🛠	P 🔰 🥘 🥥	
245	Organisation System Administra	Organisation	HQ	07790 665396	jhill@qtg.co.uk	Administrator (System)	No Induction	18/07/2040						🍃 🗹 🛠	P 🎽 🥘	
13	Philip Brown	Administrator	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	12/12/2018						🍃 🗹 🛠	P 🗎 🥥	
17	Rik Hutchins demo admin	Health & Safe	Head Office	07744 695 8499	rik@montgomeryandcoupers.co	Administrator (Internal)	No Induction	14/01/2019	Primary Contact					🍃 🗹 🛠	P 📔 🥥	
8	Rob Red	Property Man	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	11/12/2018						🍃 🗹 🛠	P 🎽 🥘	
138	Stephen Little	Project Manag	Head Office	07744 695 8499	jonathan.hill@soter.org.uk	User (External with Asset Re	No Induction	06/05/2019	Primary Contact					🍃 🗹 🛠	P 🗎 🥥	
328	Stuart	Health and Sa	Essex		sh18041@essex.ac.uk	Power User (Internal)	No Induction	15/12/2021						🍃 🗹 🛠	P 🎽 🥘	
9	Sue Mallett	H&S Complian	Birkenshaw HQ	07775010540		Administrator (Internal)	No Induction	12/12/2018	Primary Contact					🍃 🗹 🛠	i 📁 🖹 🥥	
16	Susan Hill	H&S Complian	Head Office	07744 695 8499	jhill@qtg.co.uk	Administrator (Internal)	No Induction	14/01/2019	Primary Contact					🍃 🗹 🛠	P 🖹 🥥	
15	Test Profile 1	Health and Sa		07744 695 8499	rik@montgomeryandcoupers.co	Administrator (Internal)	Full Induction	22/07/2023	Primary Contact		Em/Out of Hou	rs		🍃 🗹 🛠	i 🎾 🖹 🥥	
151	Test Profile 2	Consultant	Head Office	07744 695 8499	rik@montgomeryandcoupers.co	Administrator (Internal)	No Induction	29/07/2019						🍃 🗹 🛠	i 📁 📔 🥥	
11	Tony Grey	Contracts Man	Head Office	07744 695 8499	jhill@qtg.co.uk	Power User (Internal)	No Induction	12/12/2018						🥠 🗹 🛠	P 🗎 🥥	
3	Tracey Dransfield	Business Dev		07588238174	tracey.dransfield@gmail.com	Administrator (Internal)	No Induction	01/01/3000	Primary Contact					🍃 🗹 🛠	i 📁 🖹 🥥	

You will arrive at the grid view screen showing a list of people already on the system. Click the add button 🚅 icon.

Page 1 of 1 (24 items) 🕜 1 🕟

soterweb^{*}



Complete New Contact Screen

Sterweb Estate Facilities Management System											
	SOTERweb C	ontractor Management	t Services Demo Database	e : Add New Contact		Send Activation En ai	X				
Name			Photograph								
Job Title			W BROWSE								
Address			🖆 UPLOAD								
Telephone Number											
Mobile Number											
Email			Induction Type/Expiry	No Induction Required	▼ 01/05/2022		*				
Default Building / Area / Location			Login Site Notifications	Not Applicable	▼ □ Notify at Login						
Emergency Contact	Emergency Contact Number										
Media Contact			Other Info								
Login Username 8-50char	20220502215909		Password > 8 char	Note: Leave password field blank to retain existing password.							
User Profile/Department	User (External)	~]		2FA Security Req*	'd Yes	-				
Contact Type	Primary-Contact	Em/OutHours Contact		Account Locked							
Status	Active	~	InActive Reason								
ord: New											

Note:

- 1. Complete available fields
- 2. Assign appropriate Profile.
- 3. User name must be unique suggest using individuals email address.
- 4. The University will have decided whether the type of induction needed.
- 5. Set the Login Site Notifications field to Not Applicable.
- 6. If you keep the tick in the box 'Send Activation Email' before pressing 'save' the system will send an activation email to this individual inviting them to access the system for the first time and including a user guide.





Complete New Contact Screen

(erweb [*] Estate	Facilities Ma	anagement	System			_		
			Montg	omery & Coupers I	Ltd : Aidan Hutchins :	Edit Details		esend Activa ior	n Email	3
	Name	Aidan Hutchins			Photograph					
	Job Title	Engineer			W BROWSE					
	Address	46 Park Place, Leeds, LS1 2RY			Jage UPLOAD					
	Telephone Number	0845 163 0134								
	Mobile Number	0790 303 9694								
	Email	info@montgomeryandcouper	s.co.uk		Induction Type/Expiry	Full Induction	- 12/05/2022			-
	Default Building / Area / Location	-			Login Site Notifications	Not Applicable	▼ Notify at Login			
	Emergency Contact	Julie Hutchins	Emergency Contact Number	0790392193						
			Tax Status	~	Financial					
	Media Contact	N/A			Other Info					
	Login Username 8-50char	info@montgomeryandcouper	s.co.uk		Password > 12 char	Note: Leave password field blank to retain	existing password.			
	User Profile/Department	User (External)	- All	~]		2FA Security Req'd	Y	es	~
	Contact Type	Primary-Contact		Em/OutHours Contact						
	Status	Active		-	InActive Reason					







Assigning Certification & Training Records

Greenwich sterweb' Estate Facilities Management System

				Мо	ntgomery & Coupers	Ltd : Contacts				Add Record	Active Records	Export XLSX	Export PDF	Filter Row	Refresh Data	Exit Screen
Enter text to sea	rch															
Contact ID 💡	Name	Job Title 🕴	Location 9	Mobile No 💡	Email	Profile 9	Induction 💡	Ind Expiry Date 🕴	Primary	• EM/Out	of Hours	Ŷ		_		
	7 Fred Bloggs 1	TEST PROFILE		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/05/2021					Ģ	🗹 🕏 🖸) 🖻 🥥	-
4	4 Fred Bloggs 2	TEST PROFILE		07903039694	rik@soterweb.org.uk	Admin (External Consultant)	No Induction Re	04/05/2021					Ų	🗹 🕏 🖸) 🖹 🥘	
	5 Jonathan Hill	SOTERweb Deve	SOTERweb	07790 665 396	jhill@qtg.co.uk	User (External)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🥘	
4	9 Rik Hutchins	Director		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/04/2021	Primary Contact	Em/Out o	f Hours		L.	🗹 🕏 🖸) 🖹 🥥	
	4 Tracey Dransfield	SOTERweb Acco		07588 238174	tracey@soterweb.org.uk	Administrator (Internal)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🧕	

Click the Certification 🜌 icon







Assigning Certification & Training Records

Greenwich sterweb' Estate Facilities Management System

Montgomery & Coupers Ltd : Contacts									Add Record	Active Records	Export XLSX	Export PDF	Filter Row	Refresh Data	Exit Screen	
Enter text to sea	rch															
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	7 Fred Bloggs 1	TEST PROFILE		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/05/2021					Ģ	🗹 🕏 🖸) 🖻 🥥	-
4	4 Fred Bloggs 2	TEST PROFILE		07903039694	rik@soterweb.org.uk	Admin (External Consultant)	No Induction Re	04/05/2021					Ų	🗹 🕏 🖸) 🖹 🥘	
	5 Jonathan Hill	SOTERweb Deve	SOTERweb	07790 665 396	jhill@qtg.co.uk	User (External)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🥘	
4	9 Rik Hutchins	Director		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/04/2021	Primary Contact	Em/Out o	f Hours		L.	🗹 🕏 🖸) 🖹 🥥	
	4 Tracey Dransfield	SOTERweb Acco		07588 238174	tracey@soterweb.org.uk	Administrator (Internal)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🧕	

Click the Certification 🜌 icon







Assigning Certification & Training Records

Greenwich sterweb' Estate Facilities Management System

Montgomery & Coupers Ltd : Contacts									Add Record	Active Records	Export XLSX	Export PDF	Filter Row	Refresh Data	Exit Screen	
Enter text to sea	rch															
Contact ID 💡	Name	Job Title 🕴	Location 9	Mobile No 💡	Email	Profile 9	Induction 💡	Ind Expiry Date 🕴	Primary	• EM/Out	of Hours	Ŷ		_		
	7 Fred Bloggs 1	TEST PROFILE		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/05/2021					Ģ	🗹 🕏 🖸) 🖻 🥥	-
4	4 Fred Bloggs 2	TEST PROFILE		07903039694	rik@soterweb.org.uk	Admin (External Consultant)	No Induction Re	04/05/2021					Ų	🗹 🕏 🖸) 🖹 🥘	
	5 Jonathan Hill	SOTERweb Deve	SOTERweb	07790 665 396	jhill@qtg.co.uk	User (External)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🥘	
4	9 Rik Hutchins	Director		07903039694	rik@montgomeryandcoupers.co.uk	Admin (External Consultant)	Smart Induction	04/04/2021	Primary Contact	Em/Out o	f Hours		L.	🗹 🕏 🖸) 🖹 🥥	
	4 Tracey Dransfield	SOTERweb Acco		07588 238174	tracey@soterweb.org.uk	Administrator (Internal)	No Induction Re	04/05/2021					Ų	🗹 🕏 🛛) 🖹 🧕	

Click the Certification 🜌 icon



Arrive at the Certification Screen

	soterweb Estate F	acilities Management Sys	tem								
	Aidan Hutchins Certificates							Export PDF	Filter Row	Refresh Data	Exit Screen
Enter text to search											
Туре	Provider/Details	Ŷ	Cert/Ref No	♥ Expiry Date		₹ St	tatutory / Man	datory		Ŷ	
		No data tr	o display								









Arrive at the Certification Screen

BUNNYERSITY OF Sterweb Estate Facilities Management System

	Aidan Hu	utchin	s : Certificate		×
	Warning by Clicking Save You are acknowledging t	he docum	ents, expiry dates and information are a	in accurate reflection.	
Туре	Emergency First Aid	~			
Details	British Red Cross		Reference	Certificate No. 89876545673	
Expiry Date	13/05/2023	~	Upload New Document (pdf)	Browse) F013.pdf	
			(Max 5mb File Size)		
Statutory / Mandatory	Yes	Ψ.	Status	Active	~
Record: New					

Complete the Fields, Click Save, then Exit





Assigning Skill Set/s

Ð	NIVERSITY OF	soterwe	eb Estate Facilities Management System			ñ
			Service Linked to Consultant Contact Montgomery & Coupers Ltd		Save	Exit
Select		Description		Link Type	Status	
		Admin/Office Manager		Contact:Service	Active	
		Builder		Contact:Service	Active	
		Consultant		Contact:Service	Active	
		Designer		Contact:Service	Active	
		Director		Contact:Service	Active	
		Electrician		Contact:Service	Active	
	\checkmark	Engineer		Contact:Service	Active	
		First Aider		Contact:Service	Active	
		Gas Engineer		Contact:Service	Active	
		Labourer		Contact:Service	Active	
		Manager		Contact:Service	Active	
		Operative		Contact:Service	Active	
		Plant Operator		Contact:Service	Active	
		Sales/BDM		Contact:Service	Active	
		Scaffolder		Contact:Service	Active	
		Site Manager		Contact:Service	Active	
		Site Supervisor		Contact:Service	Active	

Tick the most appropriate skill set/s that represent the individual. Press Save and Exit





END OF DOCUMENT

